

BUS STATION REGULATIONS

also applying to the TRENTO-SARDAGNA CABLE CAR STATION

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SECTION I GENERAL PROVISIONS

- 1) These regulations apply to and govern the conduct of passengers, the general public, and the Trentino trasporti staff and the movement of vehicles inside the bus stations. The provisions in sections 1 to 4 also apply to the cableway station of Trento-Sardagna.
All persons are required to abide by these regulations.
- 2) The provisions herein have been adopted in pursuance of D.P.R. 753/1980 and Provincial Law 16/1993, as amended.

SECTION II GENERAL PROVISIONS FOR THE PUBLIC

- 3) Access to the bus and cableway stations is allowed for the purpose of using the urban transport services (or the suburban bus services authorised to stop inside the stations).
Only passengers with a regular and valid ticket ⁽¹⁾, and any accompanying persons, are allowed to access the waiting hall and the bus bays/shelters, no earlier than 2 hours (including temporary absences) before the departure time of the first available service for their destination. In any case, a ticket may no longer be used to remain in the waiting hall after the departure of the first available service for the passenger's destination but may be used only for the outdoor bay.
- 4) Access to the station is also allowed in order to use the facilities located therein and only as strictly needed.

Access to the bus station is also allowed to authorised persons for any requested activities.

- 5) Passengers are forbidden from standing or walking in the bus yards and lanes. Unauthorised vehicles are also forbidden to access, drive through or stop in the above mentioned areas.
- 6) It is forbidden to distribute leaflets of any kind, unless authorised, or panhandle in the station and on its grounds.
It is also forbidden to peddle or sell goods or to offer or negotiate services in areas other than those reserved for this purpose, or to carry out activities such as busking or other forms of street performance, or collect funds of any kind.
- 7) Any individuals, with or without a valid ticket, in a state of intoxication, who offend public decency, give scandal and/or cause disturbance to the other passengers, or who refuse to comply with any order and safety requirements, or to abide by the provisions herein, shall be asked to leave or forcibly removed from the station and its grounds. Any vehicles, luggage or other belongings of transgressors shall also be immediately removed.
- 8) Any lost objects found on the station grounds will be taken to the ticket office, with any useful indications to trace and identify the owners. They will be held there (except for inflammable or hazardous materials or live animals) until the 27th day of the following month, after which they will be sent to the head office in Trento. For further information:
- phone 0461/821000;
 - “contatti – oggetti smarriti” (contacts – lost and found) page of the website www.trentinotrasporti.it.
- 9) It is forbidden to bring wild or dangerous animals onto the bus station premises. All other animals are allowed under the sole responsibility of the owner, who must adopt all the necessary precautions and equipment to ensure that they do not inconvenience or harm other passengers.
Each passenger may take along only one animal.
Dogs (except for guide dogs for blind or deaf passengers; trained dogs for disabled persons; dogs used by members of the armed forces, law enforcement and civil protection forces and firefighters. Order 6/8/13 of the Ministry of Health, Article 5) shall be kept on a leash (no more than 1.5 metres long) at all times and the owner must also carry a muzzle, to be applied as required, depending on the level of crowding at the premises, or at the request of a Trentino trasporti staff member or law enforcement officer.
A muzzle must be applied to all dogs at all times (except those mentioned above) on board a bus, train or cable car.
The instructions set out by the owners shall apply to the retail outlets present in the bus stations.
The law enforcement authorities may apply stricter provisions and/or harsher sanctions than the Municipal Regulations applicable to the single bus stations.

SECTION III SANCTIONS FOR BREACHES OF THE PROVISIONS IN SECTION II

- 10) The penalties imposed for breaches of the provisions in Section II above are as follows: a fine of between € 15.00 and € 46.00, equal to € 15.33 if paid within 60 days (Article 17, DPR 753/80).
- 11) Whosoever damages, soils or otherwise deteriorates the bus station, or its fittings and furnishings, shall incur a fine of between € 15.00 and € 46.00, equal to € 15.33 if paid within 60 days, plus the damages, and without prejudice to any further penalties and legal consequences should the incident constitute an offence ⁽²⁾.
The owner of a dog which likewise damages, soils or otherwise deteriorates the bus station, or its fittings and furnishings, shall incur the same penalty.
The amount of any damages are determined on the basis of the price list contained in Article 13 of Provincial Law 26/1993, as amended.
- 12) Whosoever adopts any of the behaviours referred to in article 7 above shall incur the penalties set out in Article 650 of the Italian Criminal Code. ⁽³⁾.

SECTION IV SMOKING BAN

- 13) Pursuant to:
- Provincial law 13/2004, article 18;
 - Law 584/1975;
 - D.P.C.M. 23 December 2003;
 - Agreement between the State and the Regions of 16 December 2004;
 - Resolution by the Provincial Government no. 2386 of 09 October 2009;

it is strictly FORBIDDEN TO SMOKE on all the premises of the bus station and under the bus shelters (as well as on board the buses, trains and cableways). The smoking ban also includes electronic cigarettes and applies to all members of the public and staff members.

Smoking is allowed only in the designated “smoking areas”.

- 14) Any breaches of the smoking ban (see article 11 above) shall incur an administrative penalty amounting to a fine of between € 27.50 and € 275.00; the fine is doubled if the violation is committed in the presence of a clearly pregnant woman and of infants and children aged up to twelve.

Pursuant to Article 16 of Law 689/1981, a fine may be reduced to double the minimum amount if paid into the post office account no. 295386, in the name of the “Tesoriere capofila della Provincia autonoma of Trento, UniCredit Banca S.p.A.”, Trento head office, via Galilei 1, 38100 Trento, or by bank transfer using IBAN code IT 12 S 02008 01820 000003774828, also in the name of the above mentioned “Tesoriere”, specifying the reason for and number of the fine.

The competent body for issuing the payment/closing order is the: Dirigente del Servizio Polizia amministrativa provinciale della Provincia Autonoma of Trento.

The smoking ban herein is enforced by the officers of the national law enforcement forces, the authorised officers of the provincial administrative police, the authorised staff members of the Provincial Agency for Health Services, the Municipal Police officers. The observance of this ban is also enforced by the designated Trentino trasporti staff members.

In the case of electronic cigarettes, the fines (between € 15.00 and € 46.00, equal to € 15.33 if paid within 60 days) are applied in accordance with DPR 753/80 by the designated Trentino trasporti staff members (bus drivers / ticket controllers).

In the case of conventional smoking, the same staff members (bus drivers / ticket controllers) may identify the transgressors and report them to the competent authorities, who shall then apply and notify the relevant sanctions.

Any staff members who do not abide by this smoking ban shall incur the applicable disciplinary sanctions, as well as the above mentioned penalties.

SECTION V PEDESTRIAN SAFETY RULES

- 15)** The principal and most serious accident risks in the bus stations are bus/vehicle and pedestrian collisions. Therefore, passengers:
- waiting at the bus bay must stand suitably away from the approaching bus and board the bus through the embarkation doors only when it has come to a standstill and all alighting passengers have left the bus;
 - must walk on the dedicated pavements and pedestrian areas to reach the bus bay or stop, looking right and left before crossing the bus lanes to make sure that no vehicles are approaching and then cross as quickly as possible. Passengers must always use the pedestrian crossings, where marked;
 - must avoid passing near moving vehicles or between parked vehicles;
 - must stay clear of the vehicle lanes and bus yards and of the areas reserved to staff members.

SECTION VI VEHICLE ACCESS TO THE BUS YARDS

- 16)** Only the vehicles belonging to Trentino trasporti, and other authorised vehicles, are allowed to enter and park in the bus station yards, which are designated as “railway areas” pursuant to Article 20 of DPR 753/80 (see attached list). Any breaches of this provision shall incur the penalties provided in Article 32 of Provincial Law 16/1993, applied by the designated staff of Trentino trasporti (bus drivers / ticket controllers) (fines of between € 25.00 and € 77.00, or € 25.67 if paid within 60 days from reception).
- 17)** The bus / authorised vehicle drivers departing from or passing through a bus station must drive carefully and comply with the good neighbour and noise abatement rules and must not inconvenience the persons living around the bus station. Therefore, the following rules of conduct shall apply to all vehicles:

- buses and other vehicles shall enter and move inside the station at a speed of no more than 10 Km/h (except as otherwise indicated by the traffic signs) and without engine revving;
- if the vehicle is not moving, the engine must be kept switched on for no more than 1 minute;
- in derogation to the preceding point, and only if the bus has been standing under the sun for a long time and the temperature inside has become unbearable, it shall be possible to keep the engine switched on, in the case of suburban buses, while the passengers are boarding and at the terminal stop, albeit only for the time strictly necessary to allow the air conditioning system to restore comfortable conditions inside the bus;
- it is absolutely forbidden to leave a vehicle unattended when the engine is running.

The rules set out in the OdS no. 44 of 21 April 2016, and all other applicable OdS provisions shall apply to the buses and Trentino trasporti staff members. Trentino trasporti reserves the right to monitor and control the application of the provisions herein. Any transgressors found will be subject to disciplinary measures and punished according to the applicable noise emission regulations and the highway code.

SECTION VII TOURIST COACH RULES

- 18)** Tourist coaches (and other tourist and inter-regional services not included in the list in Article 19) may access the bus stations only if expressly authorised. Even if authorised, however, only tourist coaches with insurance covering passage through private areas are allowed to access the bus stations. Trentino trasporti reserves the right to carry out the necessary controls. Passenger services are allowed only in the designated areas of each bus station. Tourist coaches are forbidden from stopping in any other area inside the bus stations and passing near the bus bays used for the urban services. The drivers and passengers of the tourist coaches may only use the bus station premises and toilets open to the general public.

SECTION VIII PROVISIONS APPLICABLE TO SERVICES OPERATED BY OTHER COMPANIES

- 19)** Bus services operated by other companies may access the bus stations only in accordance with these regulations and if included in a specific list, indicating the authorised bus stations and operations. To register with the said list the company must sign a specific DUVRI and these Regulations (the corresponding documents already subscribed to with Trentino trasporti esercizio S.p.A. shall remain valid). The companies already included in the said list, at the date of issue of these Regulations, shall comply with the above within two months from the effective date hereof.

The list is compiled and updated by the *Servizio Extraurbano* (Suburban Bus Services Department), to which any changes that any other staff members become aware of (namely, team leaders, operations staff, etc.).

The above mentioned authorisation are issued on a temporary basis for a limited period of time and at the following terms and conditions:

- when driving on the grounds of the bus station the personnel of the authorised companies must adopt all the requisite procedures and precautions for ensuring the safety of the staff members and third parties and to avoid damaging any public or private property;
- the buses must be covered by insurance valid for driving in private areas. Trentino trasporti reserves the right to carry out controls to ensure compliance with this rule;
- when driving on the grounds of the bus station, drivers must strictly abide by the directions and speed limits (generally 10 km inside the bus station) indicated by the traffic signs and road markings;
- the personnel must be aware of and strictly comply with the indications set out in the DUVRI;
- each company undertakes liability for material and immaterial damage of any kind caused by its employees to the staff of Trentino trasporti, P.A.T. or third parties, and to hold Trentino trasporti harmless from and against any relevant claims;
- the buses may stop at the bus bays and access the facilities, where provided, exclusively for the time indicated in the work shifts;
- access to the bus station indoor premises, where provided, is allowed only to personnel on duty and wearing an appropriate ID badge. Any travellers or accompanying persons may only use the premises open to the public;
- authorisation to access the indoor premises is granted only to the authorised persons included in a special list (with the details corresponding to those on the ID badge).

The Company which receives the keys to any authorised premises, under a special user arrangement, undertakes to keep the premises in accordance with duty of care, to immediately notify the theft or loss of the said keys to Trentino trasporti and to return the keys at the expiry of the user arrangement or at the request of Trentino trasporti.

Trentino trasporti S.p.A.

Notes:

(1) *regular and valid ticket:*

- *Bus stations: one-way ticket for suburban bus services, other than Zone 1 tickets issued no more than 2 hours previously (or on the same day, in the case of return tickets); cableway stations: valid urban transport / cableway ticket, or to be validated;*
- *Smart card ticket (either season ticket or pay-as-you-go card) already verified at the bus station: must contain validations made in the time between the previous and current validations;*
- *Pay-as-you-go card: must contain a remaining credit sufficient to cover the cost of travel.*

- (2) Joint application of Article 29, paragraph 1, of D.P.R. 753/1980 and Article 32 of Provincial Law 16/1993, as amended.
- (3) Article 650 of the Italian Criminal Code: **“Failure to comply with any measures issued by the competent Authorities** – Whosoever fails to abide by and comply with a measure legally issued by the competent Authorities for reasons of justice or public order or safety, shall incur a penalty - if the incident does not give rise to a more serious offence – equal to a three-month prison sentence or a fine of up to € 206.

LIST OF “RAILWAY AREAS” (Article 16)
pursuant to Article 20 of DPR 753/80
AND LIST OF AUTHORISED BUS SERVICES OPERATED BY OTHER COMPANIES AND TOURIST COACHES (Article 19)

	Trento	Cavalese	Predazzo	Riva del Garda	Arco	Tione	Pergine	Levico Terme	Borgo Valsugana	Fiera of Primiero	S. Martino of Castrozza	Cles	Malè
Owner	TT	TT	TT	TT	Com	Com	TT	TT	TT	TT	TT	TT	TT
Railway area	*	*	X	*			X	*	*	*	*	*	*
ATV				XSPR(1)									
Autostradale		X (3)	X (4)	X		X							
Brusutti			X (4)							X	X		
CTA	X	X	X	X	X	X	X	X	X	X	X	X	X
La Ruota							X						
Mattuzzi				X									
SAD		X											
SIA				XSP	X								
STAT	X (2)	X (3)	X (4)			X							
Trotta		X								X			
Tourist coaches		X	X	X (5)	X	X	X	X	X	X (6)			X

Legend for railway areas

X = Current railway area

***** = Railway area designated by appropriate signs

Legend for bus service authorisations

X = Access to bus and stop for boarding/alighting passengers at bus bays/shelters

S = PV access (driver room and toilets)

P = Bus stop (dedicated bays, where present)

R = Oil / antifreeze top ups

(1) = reserved PV room access (shift room)

(2) = stop allowed only at sector 14 for passenger boarding/alighting

(3) = stop allowed only at sector 1 for passenger boarding/alighting

(4) = stop allowed only at sector 2 for passenger boarding/alighting

(5) = stop for passenger boarding/alighting allowed only at the designated stand in the external yard of the bus station, passage through the bus station allowed only on the designated lane away from the bays reserved for urban public transport

(6) = stop for passenger boarding/alighting allowed only at the first bay near the main road. No entering or stopping on weekdays between 6.30-7.50 am and 12.30-2.10 pm. Access also allowed to TAXIs with dedicated stopping area on the south side (under an agreement with the local authority of Fiera di Primiero).